

Rive Sud Chrysler Dodge Privilege Program rules.

GENERALITIES

1. Rive Sud Chrysler, named as « the dealership », can end the Privilege Program at any moment while respecting the Consumer protection office laws.
2. The dealership can modify the rules, its advantages, participating conditions, or the level of dollars to obtain rewards, in all or in part without announcement even if the modifications can alter the value of accumulated dollars. The dealership can withdraw, limit, modify or cancel any rewards, increase the number of dollars required to get access to rewards, change or regulate the possibility to transfer dollars or advantages.
3. There is no expiration date for Privilege Program. However, the dealership reserves the right to impose an expiry date of the dollars. If a member does not have any transaction to his account, other than dollars granted by the dealership for an anniversary, during **18 consecutive months**, the member account will be subjected to be closed including the cancellation of all cumulated dollars.
4. The dealership reserves the right to provide to their members promotional offers concerning the maintenance of their vehicle, the participation to the privilege program or the information submitted by the members.
5. The reward dollars must be collected, and the rewards used as per the program rules.
6. All abuse of the privilege program (including the non-respect of the politics and procedures, the sale or rewards swap and misrepresentation of facts, any misconduct, inappropriate behavior, or harassment towards the dealership's staff and judged by the dealership can lead to the cancellation of the member's account and his disqualification. The dealership reserves the right to address to a court and recover damages, lawyer, and court fees.
7. The dealership reserves the right to interpret and put in application all politics and procedures of the actual rules. All decisions taken by the dealership are final and without appeal. The actual rules replace the previous ones.
8. Allow 24 to 48 hours for your card to be activated or privilege dollars credited
9. Occasionally, your contact details given to the dealership and to Ackroo administrator can be used to offer you privilege and interesting offers. If you prefer, we don't use your contact details, please contact our Customer Service
10. The Program dollars can be transferred to another member or paired to another member also. The transfer can take place with the consent of the member.

RIVE SUD CHRYSLER DODGE : PRIVILEGE PROGRAM INSCRIPTION

11. All drivers detaining a valid driver's license and a postal address in Canada can subscribe to the Privilege Program by paying membership fees, if applicable. The member has to complete a subscription form; otherwise, the membership will be refused.
12. A company or any organization cannot become a member.
13. A unique individual by account and under his legal name, can figure on the Privilege Program.
14. The membership is not transferable.
15. No retroactive credit will be granted for services performed before the membership activation.
16. The dealership employees do not qualify for the Program

RIVE SUD CHRYSLER DODGE: COLLECT PRIVILEGES WITH THE PROGRAM

17. The Program dollars are given on every purchase of accessories, parts, maintenances, or esthetic services at the dealership: as of 3% for each dollar spent (before taxes).
18. Details of the Program are described on a flyer you can get at the dealership or on the dealership's website. Additional rewards can be given by purchasing promotional offers, specific services or when referencing a new customer.
19. No point points will be for warranty repairs.
20. A \$100 bonus will be granted for referencing a new customer who purchases a new or used vehicle. To obtain the bonus, the member must advise beforehand the sales manager of the dealership. One bonus will be granted by referred customer. Cannot be combined with any other referencing offer.
21. While the dealership will make every attempt to provide accurate point credit, it is the member's responsibility to retain necessary documents such a service or parts receipts and present them to receive points that were not awarded.
22. To receive dollar rewards, it is the member's responsibility to present his card at the cashier before paying any invoice.

RIVE SUD CHRYSLER DODGE: EXCHANGE PRIVILEGE POINTS

23. The Privilege 'dollar' points can be exchanged for paying any vehicle maintenances, parts, accessories, or esthetic work. The points can be traded for vouchers for \$25 or more. The points can also be exchanged at the purchase or lease of a new or pre-owned vehicle, up to \$1 000 (all taxes included). The member must present the Privilege Program card at the time of purchase.

24. No points will be exchanged at the service and parts departments between October 15 and December 15 and from April 1st to May 31

You cannot exchange the rewards dollars for hard cash